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Parent Questionnaire Feedback

Dear Parents/Carers,

Thank you to all of you who took the time to fill in the survey that the governors ran before Easter.

The response was overwhelmingly positive and I am glad to see that a huge majority of you are happy with the service and care that we provide for your children.

The main headlines are as follows:

- 99% of parents surveyed feel that their child is happy to come to school.
- 98% of parents feel that their child is well taught at Pinner Wood.
- 98% of parents feel that their child is safe here.
- 96% of parents would recommend Pinner Wood to another parent.
- 95% of parents surveyed feel that Pinner Wood makes sure its pupils are well behaved.
- 95% feel that the school is well led and managed.
- 94% of parents feel that their child is well looked after at Pinner Wood.
- 94% of parents feel that their children are making good progress.

We are extremely pleased with these results. At Pinner Wood we are totally committed to providing the best education and care for the children and these results reflect that we are meeting our aims. Thank you to our fantastic team of staff and governors who work tirelessly to ensure Pinner wood is the best it can be. As always your opinions matters to us; we have an 'open door' policy and are always happy to discuss any concerns/comments with you so we can find a solution quickly.



As always, the survey raised a few considerations. There were no issues that came up regularly but some of you raised points that we will address and help us to improve. These are outlined below:

<u>Considerations raised</u>	<u>School Actions</u>
Appropriateness of 'Just Dance' Tracks	We think this is a valued activity that promotes activity and the children enjoy it. However, we understand your concerns with some of the lyrics. I have asked the staff to look at this and take care with selections.
Parent's being informed of class incidents	We have looked at and reviewed the way we deal with this. Teachers are around on the playgrounds and where needed will give feedback about significant events to parents/carers or will make a phone call. However, we have an 'open door' policy so parents can and must contact us if there is anything they wish to discuss so we can deal with it quickly.
Amount of Homework set and type of tasks	This is always a contentious issue, with some families feeling we set too much and others too little. DB primary has helped us set valuable and appropriate homework and this is well received. The comments around homework were much more positive than the last survey, showing we are getting it right. We have reviewed our 'digital detox' projects to ensure each year group has a range of tasks/topics across the year. We set the required amount but teachers will always post/signpost children to resources if you wish to do more with your child.
Children receiving rewards 'Is it always the same pupils?'	We choose children on their merit and teachers take care in ensuring it is children who have worked hard and deserve the reward. However, I am aware that some children are chosen more often – we have now ensured our systems are up to date and we record who receives the main awards.
Use of Twitter	We are finding this a great resource to share our news quickly and it is having mainly positive comments. We have a policy for its use and parents have the option to 'opt out' at any time.
Updating parents on their child's progress and ways to support them.	We hold two parents' evenings (Autumn and Spring Term) and send home a comprehensive report (Summer Term). We also send home spelling/Maths Passport updates so that you get an idea of how your child is doing. We have an 'open door' policy so parents can discuss their child at any point with the staff.



	We provide regular information evenings/coffee sessions that all give ideas on how to support your child. I know not everyone can attend but all information is either sent home or put on our website.
Support for Most Able pupils and why some are chosen for events.	At PW we have an inclusive approach for all. Work is differentiated and our results/observations show that all children are challenged and make excellent progress. We have a programme to support the Most Able in school. Most of our events are inclusive but for some we need to pick the 'best' for the task e.g. the swimming gala that is for club swimmers.
School Dinners	Our current service meets all requirements but we are always looking for ways to improve. Things are in the pipeline but I cannot confirm as yet. Please trust us and watch this space!
Parking Issues	This is an on-going battle – we regularly send out letters/reminders and ask the council to be involved but at the end of the day it is down to the parents to be considerate when driving.

Many Thanks
Sarah Marriott and the Governing Body.

